



# Host Team Volunteer

Role: Red Tent Host

## Primary Win:

**New guests are blown away** by the level to which you went **out of your way to engage them** in a friendly manner that they want to come back and bring a family member or friend.

## Secondary Wins:

Fun, interactive tour is given for new guests.

Team members engage in a way that demonstrates genuine warmth based on the guests level of comfortability.

New guests get their gift bag.

Other guests have their general questions answered with joy.

## My servant-leaders are:

Melissa Labellarte

## Time commitment:

Twice a month.  
9:15am to 10:15am, then exit greeting after service for 15 min.

## Gifts and strengths:

Hospitality. Energetic. High sense of responsibility. Always looking for ways to improve.

## Specific expectations:

- Be on time for your scheduled serving day (9:15 for the Boom).
- Be on time to volunteer huddle immediately after the Boom.
- Willingness to serve in whatever needed for that Sunday morning.
- The schedule you've committed to is your responsibility to cover if you can't be there (Reach out to the team and find someone to fill in for you. We will have your back when push comes to shove, but don't simply say you can't make it).
- Be proactive and not reactive with guests (You engage first, look to help before they ask).
- Smile and offer a handshake or hug as they demonstrate is appropriate (Don't force a hug if they give you their hand for a shake).
- Welcome guests and open the door as they arrive (don't just have the door propped open).
- Take each person's temperature as they enter, to ensure they are fever-free.
- Return to position for exit greeting (11:00 or at end of final worship song.)
- Remain in position at all times unless actively helping a guest, or until relieved by the flight controller.
- Show up when you say you will and let your yes be yes (see Matthew 5:37).
- Repeated no call/no shows will be asked to step down from the team.
- Be willing to start at the bottom.

## Does this sound like you?



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- Able to make people feel **RADICALLY** welcomed, not mildly welcomed.
- Has high EQ and is able to engage with strangers in a winsome way that makes them feel comfortable.
- Feels **DEEPLY** about dignifying the guest and feels **RESPONSIBLE** for the guest experience, from everything to wiping down wet counters in the bathroom to running outside in the rain to give someone an umbrella.
- Focused
- Is passionate about Jesus Christ, knowing they are serving **GOD** in this role Has a heart for their teammates, lifting them up in prayer and support.
- Flexible, go-with-the-flow attitude.
- Conveys Fierce values
- Teachable and excited to learn new things
- Patient with themselves and others
- Bring it further, make it better work ethic  
Compassionate
- Organized
- Follows instruction carefully
- Asks questions
- Finds solutions, not problems.